



HxGN OnCall Suite Managers Board

Minutes

Meeting held Virtually via Teams

Thursday, February 12, 2026

2:00 p.m.

Members: Kate Thomas, Washoe County
Dion Louthan, City of Sparks
Barry Duplantis, REMSA
Cody Shadle, City of Reno
Jackie Bryant, City of Reno
JW. Hodge, City of Reno, Alternate Board Member
Adam Heinz, REMSA, Alternate Board Member

Staff Present: Kate Thomas, Washoe County
Dion Louthan, City of Sparks
Barry Duplantis, REMSA
JW Hodge, City of Reno
Cody Shadle, City of Reno
Jennifer Gustafson, Washoe County DDA
Erick Willrich, Washoe County
Quinn Korbolic, Washoe County
Sharon Neville, Washoe County

A. Introductory Items

A.1 Call to Order and Determination of a Quorum

The meeting was called to order at 2:00 p.m. and confirmed the presence of a quorum was established. Board Members present were Kate Thomas, Washoe County; Barry Duplantis, REMSA; and Cody Shadle, City of Reno, Alternate Board Member present was JW Hodge, City of Reno. Dion Louthan, City of Sparks arrived at 2:03 p.m.

A.2 Instructions for Providing Public Comment via Teams/Telephone (Non-action Item)

Washoe County Deputy District Attorney Jennifer Gustafson recited the instructions for providing public comment.

A.3. **Public Comment**

None

A.4 **Approval of Agenda (For Possible Action)**

Mr. Willrich requested removal of item B2 from the agenda. Upon motion from Member Duplantis and a second by Member Hodge, the revised agenda for the February 12, 2026 meeting was approved unanimously.

A.5 **Approval of the October 16, 2025, Meeting Minutes (For Possible Action)**

JW Hodge, City of Reno, moved to approve the October 16, 2025, meeting minutes as written. Barry Duplantis, REMSA, seconded the motion. Upon the call for a vote, the motion carried unanimously.

A.6 **Approval of the November 20, 2025, Meeting Minutes (For Possible Action)**

Barry Duplantis, REMSA, moved to approve the November 20, 2025, meeting minutes as written. JW Hodge, City of Reno, seconded the motion. Upon the call for a vote, the motion carried unanimously.

B. **Business Items**

B.1 Review, discussion, and possible action to approve Change Order CO05, an amendment to Washoe County's HPE GreenLake Services contract. The change order adds VMware licensing to cover the 192 Cores on the upgraded servers at both the primary (Washoe County) and secondary (Equinox) sites. The change order outlines the financial, operational, and contractual implications of this modification, with an annual fiscal impact of [\$59,904] over the 60-month term, totaling [\$299,520]. (For Possible Action)

Mr. Willrich explained that change order CO05 adds VMware licensing for 192 cores on upgraded servers at both primary and secondary sites and further clarified that the change order supports previously approved site expansions and is within budget parameters, not requiring additional funds outside the existing budget. There was a clarification for Mr. Duplantis that this is not the Change Order that was tabled in a previous meeting. Member Duplantis made a motion to approve Change Order #5. Motion was seconded by Vice-Chair Louthan. There was no response to the call for public comment, and the motion was approved unanimously.

B.2 Review, discussion, and possible action to approve Crayon Software Experts LLC's quote number 3909229239. The change adds Microsoft Windows Server Data Center Core licensing (quantity of 64) to cover the additional servers added through HPE Change Order 3, DL360 GEN 10 Growth (the upgraded servers) at the primary (Washoe County) site. The change order outlines the financial, operational, and contractual implications of this modification, with an annual fiscal impact of [\$37,696.64] over the 60-month term, totaling [\$188,483.20]. (For Possible Action)

Item tabled.

B.3 Review, discussion, and possible action to recommend that the Fiscal Year 2026-2027 HxGN OnCall Suite annual operating budget be approved by the Board of County Commissioners in an amount not to exceed \$1,553,638; and review and approve the Funding Formula used to determine the amount each Partner and User Agency contributes annually to the HxGN OnCall Suite budget. (For Possible Action)

Mr. Korbolic presented the FY26/27 Hexagon On Call Suite annual operating budget, reviewed the historical and current budget, including the special revenue fund structure, agency contributions, and the transition from project funds to the 212 fund for ongoing expenses. He summarized six change orders, noting only change order two resulted in a cost increase, with a total contract increase of about \$157,000, and explained the remaining milestone payments and planned expenses for FY26. He also described the annual review of the funding formula as required by the interlocal agreement, noting no changes for the current year, and detailed how costs are allocated based on the number of CAD and RMS users per agency.

Member Shadle asked about the impact of potential vendor concessions, Mr. Korbolic explained that any accepted concessions would create a budget buffer for the next fiscal year, but the current budget would remain fixed once approved.

Chair Thomas and Mr. Korbolic discussed confusion regarding change order numbering, with Mr. Willrich clarifying that there were two separate change order fives—one for HPE GreenLake and one for Hexagon—resolving the confusion for the board.

Mr. Korbolic confirmed for Chair Thomas that the budget would be submitted to the county budget team.

Vice-Chair Louthan made a motion to approve the budget. Motion was seconded by Member Hodge. There was no response to the call for public comment, and the motion was approved unanimously.

C. Announcements/Reports

C.1 Possible update on general HxGN Oncall Suite implementation project, including, but not limited to, facility accommodations and technological accommodations, project adjustments (current/future) and the timeline. (Non-action item)

Member Shadle reported that Hexagon representatives visited local agencies, acknowledged schedule delays, and committed to keeping resources on site until system readiness is achieved. He noted that the representatives believe they have identified all defects preventing system readiness and expect resolution within approximately 30 days, with the implementation team monitoring progress weekly. The team is planning 90 days of training a month in advance, aiming for a midsummer or fall go-live date, and is evaluating backup contingencies to ensure project completion while holding the vendor accountable.

The Board discussed the need for collaborative, regular memo updates for all partner agencies, agreeing on a three-week initial schedule, with Mr. Shadle taking the lead on drafting the memo and Mr. Willrich proposing the first update for the week of March 9th.

D. Public Comment

None.

E. Adjournment (For Possible Action)

Chair Thomas adjourned the meeting at 2:31 p.m.